Affiliated to University of Mumbai

ISO 21001:2018 Certified

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

DVV Comments

- 1. HEI is requested to kindly provide the Feedback analysis report, during the assessment period.
- 2. Kindly provide the communication of the feedback analysis report to the competent authority. As provided document is only application without sufficient documents and seals, thus should not be considered. Please relook and provide the correct revise data.
- 3. Kindly provide the link of the institution, where these documents are hosted and visible.
- 4. Please provide any other relevant data/ supporting documents, according to SOP, if available.

HEI Response

HEI established a systematic mechanism for collecting feedback on the curriculum from various stakeholders, such as students, teachers, employers, and alumni, annually. Following the collection, the feedback was analysed, and the results of the analysis, along with the actions taken, were published on the college website for the benefit of all stakeholders. This information was also communicated to the University of Mumbai through the members of the Board of Studies of various programs. The aforementioned communication was submitted to the members of the BOS, who are teachers of various colleges and do not possess the authority to affix the university seal; as a result, the earlier documents did not bear the university seal. However, following a recommendation from DVV, the university was requested to provide documents with the seal. Currently, the HEI is providing documents bearing the university seal.

HEI Provided the Following Documents for Verification

- 1. All the supporting documents related to Feedback as per SOP.
- 2. University communication documents with the seal of the university.

Links:

| Particular | Link for Documents |
|--|--------------------|
| Feedback analysis report submitted to the appropriate bodies | View Documents |
| Feedback Analysis from different stake holders like Students, Teachers, Employers, Alumni etc. | View Documents |
| Action taken report on the feedback analysis | View Documents |
| Link of the institution, where these documents are hosted and visible | View Documents |



PRINCIPAL
Satish Pradhan Dnyanasadhana College,
Thane (Arts, Science & Commerce)